

MSC AIR CARGO AIR MESSAGING GUIDANCE

2024



As global regulations continue to evolve, it is crucial to ensure strict and specific data collection before customs filing. Timely, complete and qualitative data collection throughout the Air Cargo supply chain reduces the risk of cargo being blocked at origin.

HOW CAN WE AVOID DELAYS TOGETHER?

TIMELINESS



- **Deadline:** In order to facilitate the screening process, we will be expecting reception of FWB/FHL messages as early as possible - and at the latest 6 hours before cutoff time/ Latest Acceptance Time.
- **Follow-Up:** Our team will monitor the receipt of these messages providing gentle reminders if necessary.
- **Electronic customs notifications Fees:** Please note that, if messages are not received within the acceptance of the cargo, a data capture fee will be applied as per our terms and conditions.

COMPLETENESS



- **Regulation Compliance:** To ensure comprehensive and accurate data, we require the completeness of messages in accordance to the regulations of the country you fly to.
- **Country specific:** Please find the link to requirements according to your country Imports to EU: [Appendix ICS2](#)
Imports to US: [CBP](#)

QUALITY



- **Avoid delays:** The quality of the data is crucial to ensure compliance and smooth processing.
- **Regulated Codes:** All data must adhere to existing World Customs Organization standard codes. More info on HS Codes for:
[Europe](#)
[USA](#)
- **Syntax:** Ensure the correct syntax is used in all messages
- **Accepted Versions:** We accept message versions from version FWB /16 - FHL /4 onwards.
- **Non-Acceptance of e-AWB as of now.**

EXAMPLES – SUGGESTED STANDARDS

Example 1 - Imports to EU: Data completeness and quality

INACCURATE MESSAGE

SHP
 NAM/ABC FORWARDING
 ADR/2745 S HOFFMAN RD
 LOC/INDIANAPOLIS/IN
 /US/**ZIP Missing**/TE/13172046724
CNE
 NAM/ABC FORWARDING
 BELGIUM NV
 ADR/BEDRIJVENZONE MACHELEN
 CARGO 830
 LOC/MACHELEN/FLA
 /BE/**ZIP Missing**/TE/**Telephone Number Missing**
 [...]
 /**NG/CLOTH SAMPLES (Generic description)**
 /2/NH/**HS code Missing**
 [...]
 OCI/**EORI CODE Missing**

ACCURATE MESSAGE

SHP
 NAM/ABC FORWARDING
 ADR/2745 S HOFFMAN RD
 LOC/INDIANAPOLIS/IN
 /US/**46241**/TE/13172046724
CNE
 NAM/ABC FORWARDING
 BELGIUM NV
 ADR/BEDRIJVENZONE MACHELEN
 CARGO 830
 LOC/MACHELEN/FLA
 /BE/**1830**/TE/**3227520211**
 [...]
 /**NG/CLOTH COTTON WOMEN**
 /2/NH/300439
 [...]
 OCI/US/SHP/T/GB610527673000
 /US/SHP/CT/13172046724
 /BE/CNE/T/**BE400615641**
 /BE/CNE/CT/3227520211

MSC AIR CARGO SUGGESTIONS

- **Describe the goods comprehensively:** Include material, purpose, and any unique features.
- **Avoid ambiguity:** Steer clear of vague terms. Instead of “electronics,” specify “smartphones” or “laptop accessories”.
- **To ensure completeness of data,** please refer to the list of required fields
- **Imports to US:** link to [CBP](#)
- **Imports to EU:** link to [Required Data for ICS2 Compliance](#)

Example 2 - Data quality

POOR DATA DESCRIPTION

/3/NC/MISCELLANEOUS GOODS
 /9/NH/300439

GOOD DATA DESCRIPTION

/3/NC/PHARMACEUTICALS - MO
 /4/NC/UNJARO HTS CODE 3004
 /5/NC/.39.0050 PACKED IN C
 /6/NC/SAFE RAP405527K EOL
 /7/NC/21 FEWB 2024
 /8/NU/RAP405527K
 /9/NH/300439

FREQUENTLY ASKED QUESTIONS (FAQ)

WHAT IS THE TIMELINE FOR IMPLEMENTATION OF THE MSC AIR CARGO MESSAGING GUIDANCE?

Starting in July 2024 on our MXP - HKG route

WHAT ARE THE RISKS OF NOT SENDING FWB/FHL MESSAGES ACCORDING TO MSC AIR CARGO'S GUIDANCE?

Risk of delays and cargo being blocked at origin

WHAT IS EXPECTED FROM ME AS A CUSTOMER OF MSC AIR CARGO?

Overall collaboration in the implementation of the standards and continuous improvement strategy on the FWB/FHL topic. More specifically:

- **Timeliness:** FWB/FHL messages to be sent as early as possible - and at the latest 6 hours before cutoff time/Latest Acceptance Time.
- **Completeness:** All fields to be filled as per the following link:
 - Imports to EU [Appendix ICS2](#) – required data
 - Imports to US: [CBP](#)
- **Quality:** as per [p1](#)

WHAT IS THE SITA PIMA ADDRESS OF MSC AIR CARGO - AWB 233?

- SITA Address: GLNMSCR
- PIMA Address: TDVAIR01GLNMSCR
- Legal address: AlisCargo SPA Corso Sempione 32/A 20154 Milan Italy

WHAT FIELDS ARE MEANT TO BE INCLUDED IN THE FWB/FHL MESSAGES?

- For imports to EU: link to [Appendix ICS2](#) – required data
- For Imports to US: [CBP](#)

CONTACT INFORMATION

Should you have any questions or need further assistance, please do not hesitate to contact our support team.

SUPPORT TEAM CONTACT DETAILS

APAC

apac.booking.aircargo@msc.com

AMERICAS

americas.booking.aircargo@msc.com

EUROPE

europe.booking.aircargo@msc.com

ITALY

italy.booking.aircargo@msc.com

MSC Air Cargo SA, Chemin Rieu 12-14, CH-1208 GENEVA, SWITZERLAND



msc.com/aircargo

APPENDIX: ICS2 INFORMATION – EFFECTIVE DATE: 1ST MARCH 2023 (“SECOND RELEASE”)

The European Union is implementing a new customs pre-arrival security and safety program, underpinned by a large-scale advanced cargo information system – Import Control System 2 (ICS2).

Required Data for ICS2 Compliance:

- **PLACI 7+1 data elements** (MAWB/HAWB No, no. of pieces, total weight, cargo description, shipper/consignee name and shipper/consignee address) must always be accurately provided.
- **A 6-digit Harmonized Commodity** (HS) Code is mandatory in the MAWB for direct shipments and in every HAWB for consolidation shipments. For direct shipments with more HS codes than can fit in the Ratings section the most significant ones (by volume, weight) should be provided (the list of acceptable HS codes for the EU can be found here: [HS Code, Customs Tariff Number, Taric guide - European Database](#))
- **Consignee EORI** number is optional, but if not provided, then the full Consignee address must be provided in the FWB/FHL message.

Source: [Protocol](#)

Timeline: [Link](#)